

### WELCOME TO CAMPING NATURISTA EL PORTÚS

Please read these notes carefully. They give details of the Regulations, services and facilities of the site. If you have any queries our Reception staff will be very pleased to advise you.

#### **Site Regulations**

#### **RIGHT OF ADMISSION AND STAY:** 1.

Access to the campsite is reserved exclusively for couples and mixed groups, as well as couples, non-mixed groups or people coming alone in possession of the International Naturist Federation card, duly updated with the valid stamp.

#### PHOTOS AND RECORDINGS: 2.

They are not allowed in the common facilities of the campsite, unless authorised by the Management, in order to preserve the right to privacy of the users and the right to data protection law.

#### 3. VISITORS:

Only naturist visitors will be admitted during visiting hours, between 10:00 - 20:00h. By paying the "VISITOR'S PASS". If an internal client of the campsite wishes to bring friends, it will be this client who will inform Reception; in the event that he/she does not inform correctly, it will be this client who will pay the visitor's pass

#### 4. TEXTILES AND CLOTHING:

"THE CAMPING EL PORTÚS IS A TOTALLY NATURIST CENTRE". Weather permitting, clients will be allowed to stay in the CAMPING IN COMPLETE NUDITY.

Naturism is compulsory in and around the pool facilities. The wearing of underwear or swimming trunks in public is not acceptable.

For reasons of hygiene, it is compulsory to use towels to sit naked in any area of the campsite, especially on the terraces of the restaurant and the beach bar. Similarly, inside the Restaurant, the use of some clothing is requested.

#### **BUNGALOWS & HACIENDA MONTALVO:** 5.

The key handover will be available from 16.00 h on the day of arrival and the total amount of the stay must be paid in advance. You must leave your accommodation and return the key to Reception no later than 12.00 noon. Otherwise an extra day will be charged.

Bed linen and towels will be changed once a week, day 7, the first day being the day of arrival. If you wish to change bed linen and towels before the 7 days indicated above, this service has a cost of 2,50€ per person.

Cots and high chairs are available for babies under 18 months old, subject to availability.

It is strictly forbidden to park, park or invade, roads, accesses, plots, etc. Not marked as a car park or parking space. You will have to pay the amount of the occupied site according to the current price list.

# 6. CAMPING AREA:

In accordance with the **CAMPING REGULATION OF THE REG. DE MURCIA**, the day's stay in the camping area will start from 12:00h on the day of arrival until 12:00h on the day of departure. **Otherwise, an extra day will be charged**. If you wish to stay in the campsite after your departure (chek-out) you must inform Reception and pay for the "Visitor's Pass".

Users may not install on the plots fixed elements that do not correspond to the temporary stay of the establishments, such as enclosures or fences, floors or pavements, large electrical appliances, sinks, tables or benches and any other elements that convey the idea of a permanent, stable or residential use.

The installation of tents, caravans and camping cars will not be fixed, and will have a determined area in the facilities. Any change of pitch must be communicated to Reception.

Only one accommodation unit (tent, car, car, van, caravan or campervan) may be installed or introduced on each pitch, respecting the number of people per pitch according to the regulations. The campsite management may authorise the installation of a second accommodation unit, taking care to ensure the quality of the accommodation and the campsite's evacuation and emergency plan.

It is strictly forbidden to park, park or invade, roads, accesses, plots, etc. Not marked as a car park or parking space. You will have to pay the amount of the occupied site according to the current price list.

# 7. SERVICES AND BENEFITS:

The El Portús campsite offers its clients accommodation or those who pay for a day pass the following services: showers, swimming pools, children's playground, etc. Other services and activities of the campsite such as tennis court, washing machines, excursions, etc. have an extra cost.

The winter restaurant and the summer snack bar are exclusively for the use of the guests staying at the campsite, and can be used by those guests who pay for a visitor's pass.

The campsite has a Wifi service that covers the entire campsite, which is a prepaid service that can be purchased at reception.

# 8. RATES:

The rates for the entry or stay of people, caravans, tents, mobile homes and vehicles are duly displayed at the Reception.

Extra services not included in the plot or mobile-home must be paid for at the entrance to the campsite (adults, children, vehicles, tent, etc.).

# 9. HOURS OF SILENCE AND RESPECT:

**<u>COMPLETE SILENCE (OBLIGATORY): 00:00-7:00H.</u>** During these hours the use of vehicles (including electric vehicles) is completely prohibited.

Siesta hours (15:00-17:00H) Please keep noise and vehicle traffic as low as possible.

# 10. VEHICLES AND TRAFFIC:

Speed limit 20Km/h, for any type of vehicle. Vehicles must be correctly parked within the contracted plot, and may not be parked on adjoining free plots or in adjacent areas. In the event of remaining outside the plot, the amount of the occupied space will be charged.

The entrance gate for vehicles will be closed at 00:00h at night until 07:00h in the morning.

Bicycles may be used as a means of transport around the campsite, but under no circumstances are racing, riding without respecting the permitted speed, or using the streets as a place for games or competitions authorised. Minors who do not comply with this rule may even have their vehicle withdrawn until their parents or guardians report to Reception.

# 11. WATER:

For ecological and environmental reasons, please use as little as possible. It should not be wasted or used for washing vehicles or animals.

Drinking water is available from 3 taps built into the wall on the side of the main road from Reception to the camping area. Drinking water cannot be used for cleaning. Water from other taps is not drinkable.

### 12. CHILDREN'S PLAYGROUND:

This is an area for children only, who must be under constant parental supervision, another adult responsible for their safety.

The parents or guardians are responsible for the minors and for the acts and damages they may cause to the facilities, having to answer for their damage or cost as deemed by the Management.

### 13. ANIMALS:

Pets have to comply with the following requirements:

- At all times they must be leashed and under the supervision of the owner (Spanish Law on Domestic Animals in Public Spaces).
- They must be properly vaccinated, the owner must be responsible for their animal, collect their waste, it is strictly forbidden for animals to relieve themselves in plots, roads or streets of the campsite, for this, there is an area enabled for it, Pipican.
- The beach is a public place and the campsite DOES NOT AUTHORISE guests and/or visitors to bring their pets onto the beach.
- Feeding feral cats is strictly prohibited.

Likewise, the abandonment of animals on the campsite premises will be denounced by the Management.

# 14. RESPECT AND COEXISTENCE:

Our intention is to create an atmosphere of respect among our customers, as well as respect for our facilities and surroundings.

Our customers must respect:

- No rubbish, paper, plastic, etc. may be thrown away. Recycling containers are available
- No fires or barbecues are allowed, during the period from May 1st to September 30th, it is totally forbidden to light barbecues of any kind, by order of the Autonomous Community of the Region of Murcia. The rest of the year, they must be authorised by the Management, as long as they only use vegetable fuel.
- It is important to make good and responsible use of the facilities and if any anomaly or incident is detected, it is necessary that it is communicated to Reception, for a quick action and improvement of the installation.
- The campsite management cannot accept the manipulation or change of the appearance and facilities of the campsite by the clients.
- It is forbidden to modify or manipulate, physically or otherwise, the interior of the plots, streets, roads, water or electricity installations. Failure to comply with these regulations may be considered as a serious cause for expulsion from the campsite.
- It is prohibited to uproot or cut flowers, plants or trees, without the consent of the Management, or in any other way that disturbs or interferes with landscaped areas.
- If intervention is required, authorisation or assistance must be requested at the reception desk of the campsite.
- Sports are allowed, as long as they do not cause a nuisance to other customers and are not dangerous.
- The use of firearms, or other offensive weapons such as knives, etc., is prohibited. The use of firearms, or other offensive weapons such as knives, etc. is strictly prohibited.
- Customers must show respect for the environment, as well as the flora and fauna of the place, being forbidden any activity that threatens the environment and for the Camping and not damage it.
- It must be respected to the maximum not to disturb or disturb other customers and neighbours in adjoining plots with external noise or family gatherings or friends where you hear too much from the outside. The decibels should be kept in harmony with the environment and not distort the peace of the campsite and the rest of the customers.

# ANY CUSTOMER WHO DOES NOT COMPLY WITH THESE RULES OR WHO BEHAVES IN ANY WAY THAT MAY DISTURB THE PEACE AND ENJOYMENT OF OTHERS WILL BE ASKED TO LEAVE THE CAMPSITE.

According to the current article of the Tourist Legislation, anyone who refuses to leave the premises voluntarily may be expelled, with the following administrative sanction.

